Teach Yourself VISUALLY

Chromebook®







Guy Hart-Davis



Teach Yourself VISUALLY™ Chromebook®

Published simultaneously in Canada

Copyright © 2021 by John Wiley & Sons, Inc., Indianapolis, Indiana

No part of this publication may be reproduced, stored in a retrieval system or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, scanning or otherwise, except as permitted under Sections 107 or 108 of the 1976 United States Copyright Act, without either the prior written permission of the Publisher, or authorization through payment of the appropriate per-copy fee to the Copyright Clearance Center, 222 Rosewood Drive, Danvers, MA 01923, (978) 750-8400, fax (978) 646-8600. Requests to the Publisher for permission should be addressed to the Permissions Department, John Wiley & Sons, Inc., 111 River Street, Hoboken, NJ 07030, 201-748-6011, fax 201-748-6008, or online at www.wiley.com/go/permissions.

Wiley publishes in a variety of print and electronic formats and by print-on-demand. Some material included with standard print versions of this book may not be included in e-books or in print-on-demand. If this book refers to media such as a CD or DVD that is not included in the version you purchased, you may download this material at booksupport.wiley.com. For more information about Wiley products, visit www.wiley.com.

Library of Congress Control Number: 2020946175

ISBN: 978-1-119-76296-6

ISBN; 978-1-119-76297-3

ISBN: 978-1-119-76298-0

Trademark Acknowledgments

Wiley, the Wiley logo, Visual, the Visual logo, Teach Yourself VISUALLY, Read Less - Learn More and related trade dress are trademarks or registered trademarks of John Wiley & Sons, Inc. and/or its affiliates. Chromebook is a registered trademark of Google LLC. All other trademarks are the property of their respective owners. John Wiley & Sons, Inc. is not associated with any product or vendor mentioned in this book.

LIMIT OF LIABILITY/DISCLAIMER OF WARRANTY: THE PUBLISHER AND THE AUTHOR MAKE NO REPRESENTATIONS OR WARRANTIES WITH RESPECT TO THE ACCURACY OR COMPLETENESS OF THE CONTENTS OF THIS WORK AND SPECIFICALLY DISCLAIM ALL WARRANTIES, INCLUDING WITHOUT LIMITATION WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE. NO WARRANTY MAY BE CREATED OR EXTENDED BY SALES OR PROMOTIONAL MATERIALS. THE ADVICE AND STRATEGIES CONTAINED HEREIN MAY NOT BE SUITABLE FOR EVERY SITUATION. THIS WORK IS SOLD WITH THE UNDERSTANDING THAT THE PUBLISHER IS NOT ENGAGED IN RENDERING LEGAL, ACCOUNTING, OR OTHER PROFESSIONAL SERVICES. IF PROFESSIONAL ASSISTANCE IS REQUIRED, THE SERVICES OF A COMPETENT PROFESSIONAL PERSON SHOULD BE SOUGHT. NEITHER THE PUBLISHER NOR THE AUTHOR SHALL BE LIABLE FOR DAMAGES ARISING HEREFROM. THE FACT THAT AN ORGANIZATION OR WEBSITE IS REFERRED TO IN THIS WORK AS A CITATION AND/OR A POTENTIAL SOURCE OF FURTHER INFORMATION DOES NOT MEAN THAT THE AUTHOR OR THE PUBLISHER ENDORSES THE INFORMATION THE ORGANIZATION OR WEBSITE MAY PROVIDE OR RECOMMENDATIONS IT MAY MAKE, FURTHER. READERS SHOULD BE AWARE THAT INTERNET WEBSITES LISTED IN THIS WORK MAY HAVE CHANGED OR DISAPPEARED BETWEEN WHEN THIS WORK WAS WRITTEN AND WHEN IT IS READ.

FOR PURPOSES OF ILLUSTRATING THE CONCEPTS AND TECHNIQUES DESCRIBED IN THIS BOOK, THE AUTHOR HAS CREATED VARIOUS NAMES, COMPANY NAMES, MAILING, E-MAIL AND INTERNET ADDRESSES, PHONE AND FAX NUMBERS AND SIMILAR INFORMATION, ALL OF WHICH ARE FICTITIOUS. ANY RESEMBLANCE OF THESE FICTITIOUS NAMES, ADDRESSES, PHONE AND FAX NUMBERS AND SIMILAR INFORMATION TO ANY ACTUAL PERSON, COMPANY AND/OR ORGANIZATION IS UNINTENTIONAL AND PURELY COINCIDENTAL.

Contact Us

For general information on our other products and services please contact our Customer Care Department within the U.S. at 877-762-2974, outside the U.S. at 317-572-3993 or fax 317-572-4002.

For technical support please visit https://hub.wiley.com/community/support.

Sales | Contact Wiley at (877) 762-2974 or fax (317) 572-4002.

About the Author

Guy Hart-Davis is the author of more than 150 computer books, including *Teach Yourself VISUALLY iPhone 11, 11 Pro, and 11 Pro Max; Teach Yourself VISUALLY MacBook Pro and MacBook Air,* 5th Edition; and *Teach Yourself VISUALLY Word 2019*.

Author's Acknowledgments

My thanks go to the many people who turned my manuscript into the highly graphical book you are holding. In particular, I thank Devon Lewis for asking me to write the book; Lynn Northrup for keeping me on track; Kim Wimpsett for skillfully editing the text; Doug Holland for reviewing the book for technical accuracy and contributing helpful suggestions; Debbye Butler for proofreading the book minutely; and SPi Global for laying out the book.

How to Use This Book

Who This Book Is For

This book is for the reader who has never used this particular technology or software application. It is also for readers who want to expand their knowledge.

The Conventions in This Book

Steps

This book uses a step-by-step format to guide you easily through each task. **Numbered steps** are actions you must do; **bulleted steps** clarify a point, step, or optional feature; and **indented steps** give you the result.

2 Notes

Notes give additional information — special conditions that may occur during an operation, a situation that you want to avoid, or a cross-reference to a related area of the book.

3 Icons and Buttons

Icons and buttons show you exactly what you need to click to perform a step.

4 Tips

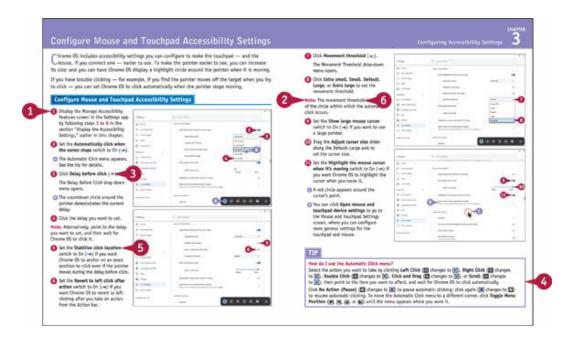
Tips offer additional information, including warnings and shortcuts.

6 Bold

Bold type shows command names, options, and text or numbers you must type.

6 Italics

Italic type introduces and defines a new term.



Teach Yourself VISUALLY™ Chromebook®

Table of Contents

Cover

Title Page

Copyright

<u>Chapter 1: Getting Started with Your</u> Chromebook

Understanding the Chromebook Concept

Explore Different Types of Chromebooks

Set Up Your Chromebook

Start Your Chromebook and Sign In

Explore the Chrome OS Desktop

Point, Click, and Scroll with the Touchpad

<u>Using the Touchscreen</u>

<u>Using the Keyboard</u>

Using Keyboard Shortcuts

Connect to a Wi-Fi Network

Give Commands

Open, Close, and Manage Windows

Work with Notifications

Lock and Unlock Your Chromebook's Screen

Put Your Chromebook to Sleep and Wake It Up

Sign Out and Sign Back In

Shut Down Your Chromebook

<u>Chapter 2: Configuring Essential Chromebook</u> <u>Settings</u>

Configure the Shelf

Configure the Launcher

Change the Wallpaper

Change the Display Scaling

Configure the Night Light Settings

Choose Power and Sleep Settings

Set a Screen Lock for Security

Configure the Keyboard

Configure the Touchpad

Configure Notifications and Do Not Disturb

Configure Sound Settings

Choose Which Pages to Display on Startup

Customize the Default Chrome Theme

Apply a Browser Theme to Chrome

Chapter 3: Configuring Accessibility Settings

Display the Accessibility Settings

Make the Screen Easier to See

Zoom the Screen with the Magnifier Features

Configure Keyboard Accessibility Settings

Configure Mouse and Touchpad Accessibility Settings

Configure Audio Accessibility Settings

Configure Text-to-Speech Features

Chapter 4: Connecting External Devices

Connect and Use Bluetooth Devices

Connect and Configure an External Mouse

Connect and Configure a Second Display

Connect a Printer and Print

<u>Using microSD Cards and USB Memory Sticks</u>

Cast Content to a Chromecast Device

Connect Your Android Phone to Your Chromebook

Connect to the Internet via Your Android Phone
Connect to the Internet via USB Tethering

Chapter 5: Sharing Your Chromebook with Others

Enable Guest Browsing

<u>Using a Chromebook in Guest Mode</u>

Configure the Sign-In Screen

Restrict the Users Who Can Sign In

<u>Implement Parental Controls</u>

Sign In Multiple Users and Switch Among Them

<u>Chapter 6: Running and Managing Apps and</u> Extensions

<u>Understanding Apps and Extensions</u>

Run an App

Switch Among Open Windows

Organize Your Windows with Desks

Install an App from the Web Store

Install an Extension

Pin and Unpin Extensions

Configure Settings for an Extension

Manage and Remove Extensions

<u>Install an Android App</u>

Run an Android App

<u>Configure Preferences for Android Apps</u>

Chapter 7: Managing Your Files and Folders

<u>Understanding Your File Storage Options</u>

Open the Files App and Explore Local Storage

Explore Your Google Drive Storage

Enable and Use Google Drive's Offline Mode

Work with Files on USB Drives or microSD Cards

Connect Your Chromebook to a Network Drive

Connect to Another Cloud File Service

<u>Open a File from Storage</u>

Change the Default App for a File Type

Copy a File or Folder

Move a File or Folder

Rename a File or Folder

Get Info on a File or Folder

Search for a File or Folder

Compress and Uncompress Files

Recover a File from the Trash on Google Drive

Chapter 8: Surfing the Web

Open a Web Page

Follow a Link to a Web Page

Open Several Web Pages at Once

Navigate Among Web Pages

Return to a Recently Visited Page

Play Music and Videos on the Web

Set Your Search Engine

Create Bookmarks for Web Pages

Download Files

Run a Safety Check in Chrome

Configure Chrome for Security and Privacy

Chapter 9: Sending and Receiving Email

Add External Email Accounts to Gmail

Navigate the Gmail Interface

Receive and Read Your Email Messages

Send an Email Message

Reply to a Message

Forward a Message

<u>Include Formatting, Emojis, and Pictures in Messages</u>

Send an Email Message Using Confidential Mode

Schedule a Message for Sending Later

Send a File or a Link via Email

Receive a File or a Link via Email

View Email Messages by Conversations

Block and Unblock Senders

Create Email Filters

Chapter 10: Chatting and Calling

Chat via Google Hangouts from Gmail

Chat via Google Hangouts

Video Chat via Google Hangouts

Make Video Calls via Google Duo

Set Up Google Messages for Web

<u>Chat from Your Chromebook Using Messages</u>

Chapter 11: Organizing Your Life

Manage Your Google Account

Open Google Calendar and Create a Shortcut

Navigate the Google Calendar Interface

Create a New Calendar

Create an Event in Google Calendar

Share a Calendar with Other People

Subscribe to a Shared Calendar

Open Google Contacts and Create a Shortcut

Add Someone to Your Contacts

Change a Contact's Information

Import Contacts into Google Contacts

Merge and Fix Contacts

Organize Your Contacts with Labels

Track Your Commitments with Google Tasks

Get Directions with Google Maps

<u>Chapter 12: Advanced Moves and Troubleshooting</u>

Keep Your Chromebook Current with Updates

Connect to a Remote Network via a VPN

Using Remote Access and Remote Support

<u>Deal with Frozen Apps and Chrome Browser Tabs</u>

Using Task Manager for Troubleshooting

Troubleshoot Network Problems
Troubleshoot Wi-Fi Connections
Shut Down a Frozen Chromebook
Powerwash Your Chromebook
Recover Your Chromebook

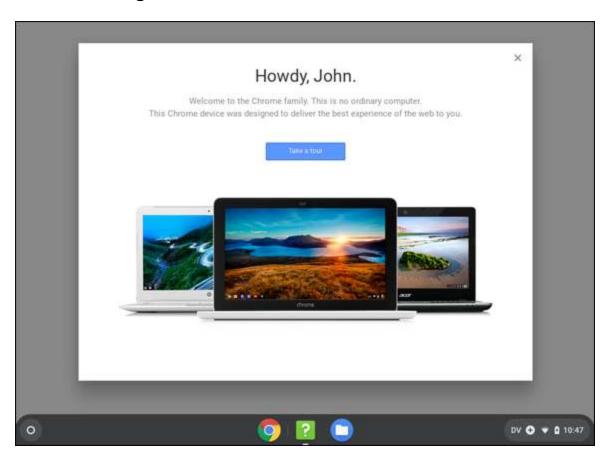
<u>Index</u>

End User License Agreement

CHAPTER 1

Getting Started with Your Chromebook

In this chapter, you get started using your Chromebook. After a quick exploration of the Chromebook concept and the different types of Chromebooks available, you set up your Chromebook and sign in to your Google Account. You then learn to use the touchpad and the keyboard, connect to Wi-Fi networks, give commands, and work with windows. You also learn to lock your Chromebook, put it to sleep, sign out and in again, and shut it down.



<u>Understanding the Chromebook Concept</u>

Explore Different Types of Chromebooks

Set Up Your Chromebook

Start Your Chromebook and Sign In

Explore the Chrome OS Desktop

Point, Click, and Scroll with the Touchpad

<u>Using the Touchscreen</u>

Using the Keyboard

Using Keyboard Shortcuts

Connect to a Wi-Fi Network

Give Commands

Open, Close, and Manage Windows

Work with Notifications

Lock and Unlock Your Chromebook's Screen

Put Your Chromebook to Sleep and Wake It Up

Sign Out and Sign Back In

Shut Down Your Chromebook

Understanding the Chromebook Concept

A Chromebook is a laptop computer that runs Google's Chrome OS, a lightweight operating system designed to work well on low-end hardware. Chromebooks and Chrome OS are designed for ease of use, portability, and easy administration and management. Chromebooks are suitable for home use, but they are also widely used in schools and colleges, organizations, and companies. Each Chromebook receives operating-system updates for a fixed period.

This section explains the key features of the Chromebook concept. The next section illustrates the various types of Chromebooks available as of this writing.

| Choose Chromebook Hardware |
|----------------------------|
| |
| |
| |
| |
| |
| |
| |
| |
| |
| |
| |



Like other laptop computers, a Chromebook is a selfcontained unit that includes a built-in screen, keyboard, touchpad, speakers, microphone, and webcam as well as the system board, processor, memory, and storage.

Chromebook models are available in a wide range of prices and capabilities, from inexpensive and modestly equipped models built to survive usage by children up to \$1,000-plus models with powerful hardware and high-resolution screens designed for professional use.

When choosing a Chromebook, you will normally want to get a model suitable for the type of usage it is likely to receive. Here are three examples:

- For elementary or junior high school use, you might choose a heavily armored Chromebook with a small screen, and perhaps a reduced-size keyboard; a modest processor; minimal memory, such as 4GB; and a small amount of storage, such as 32GB.
- For college use, you might choose a Chromebook model with a good-size screen, such as 14" or 15", so that the student can view more data at once; a moderately powerful processor and enough memory to run more demanding apps, such as 8GB; and enough storage — perhaps 64GB or 128GB — for however much data the student needs to store.
- For a power user, you might choose a tricked-out Chromebook model with 16GB of memory, 256GB of storage, and a 4K high-resolution screen.

Identify the Strengths and Weaknesses of Chromebooks

Compared to other laptops, such as Windows PCs and Apple's MacBook models, Chromebooks have various strengths and weaknesses.

Chromebooks' key strengths include the following:

 Online storage. Chrome OS is designed to store data online, normally in your Google Account's storage. Storing data online gives you automatic backups and the ability to access the data from anywhere. Other operating systems, including Windows and macOS, also provide online storage, but not to the same extent as Chrome OS.

- Easy updates, recovery and replacement, and administration. Chrome OS automatically receives updates to keep the operating system secure and to add new features. Because the Chromebook stores your data and settings online, you can easily recover from hardware or software problems, or even move seamlessly to a replacement Chromebook. And for administrators, Google provides powerful administration tools, such as the Google Admin console.
- Low exposure to viruses and malware. Chrome
 OS includes built-in protection against viruses and
 malware.
- **Cost.** In general, Chromebooks cost less than Windows laptops and Apple MacBook models.

The key weaknesses of Chromebooks are as follows:

- Dependence on an Internet connection. Because a Chromebook is designed to store most of its data online, it requires an Internet connection to perform its full range of actions. However, some apps do enable you to work offline.
- Limited choice of software. The Chrome Web Store provides a wide range of software, and all recent and current Chromebooks can run many Android apps as well. But widely used apps such as Microsoft Office are not available on Chromebooks.
- Not suitable for all purposes. Generally speaking, Chromebooks are not good for gaming or for applications such as video editing.

Understanding and Determining a Chromebook's Auto Update Expiration Date

Google provides a set period of support and updates for each Chromebook model, starting from the model's release date and running until its Auto Update Expiration date, or *AUE date*. As of Fall 2020, each Chromebook receives six-and-a-half years of upgrades; but from 2020 onward, most new Chromebook models will receive up to eight years of updates. The update period for any Chromebook ends in June of the relevant year, so — for example — a Chromebook first released in December 2020 would receive updates until June 2028, giving a total of seven-and-a-half years.

You can look up the Auto Update Expiration Date for a Chromebook on Google's Support website; try https://support.google.com/chrome/a/answer/6220366?hl=en, or go to https://support.google.com and search for Chromebook auto expiration date.

For a Chromebook with the Chrome Education Upgrade or the Chrome Enterprise Upgrade, an administrator can also find the Auto Update Expiration date in the Google Admin console: From the Home page, click **Devices**, click **Chrome management**, click **Devices**, and then look at the Auto Update Expiration column.

For a Chromebook managed through G Suite, an administrator can find the Auto Update Expiration date in the autoUpdateExpiration field in G Suite Admin SDK.

Explore Different Types of Chromebooks

Two main types of Chromebooks are available. The first type is a Chromebook with a typical laptop-style design and a built-in screen that is not a touchscreen. The second type is a convertible Chromebook with a touchscreen. A convertible Chromebook has a 360-degree hinge that enables you to position the lower part as a support for the Chromebook, or fold the lower part underneath the screen, and use the touchscreen for input.

Apart from these two types of Chromebooks, you can also find other Chrome OS devices for specialized purposes. This section briefly covers such Chrome OS devices.

Laptop-Style Chromebooks Without Touchscreens

The standard type of Chromebook has a laptop-style design with a built-in screen that is not a touchscreen. The illustration in the previous section shows such a Chromebook.

You use this type of Chromebook just like a laptop, using the touchpad to move the cursor around the screen and to click, and pressing the keys on the keyboard to enter text or to invoke keyboard shortcuts.

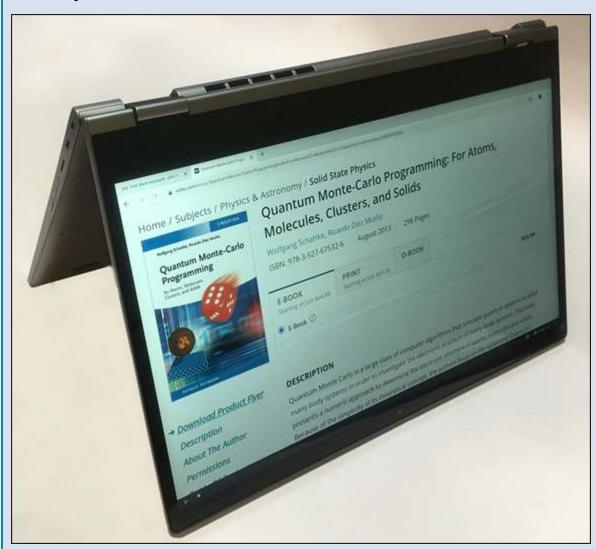
Convertible Chromebooks with Touchscreens



Convertible Chromebook models with touchscreens tend to be more expensive than laptop-style Chromebooks, but they give you greater flexibility for computing or for consuming digital media.

Like other Chromebooks, convertible models come in various sizes. For example, screens may be as small as 10 inches or as large as 15 inches. The example Chromebook

shown here has a 15-inch screen, which means the lower part has space for a numeric keypad on the right of the keyboard. The touchpad is centered below the main part of the keyboard, so it appears offset to the left relative to the keyboard as a whole.



The 360-degree hinge on a convertible Chromebook enables you to rotate the lower part of the Chromebook either partway around, using the lower part as a support or stand for the screen, or all the way around, giving a tablet-like configuration with the keyboard and touchpad pointing downward. For example, a tent-like configuration,

such as that shown here, can be useful when you are using the Chromebook as a display device.

Rotating the lower part of the Chromebook to a position in which you cannot sensibly use the keyboard and touchpad causes Chrome OS to disconnect the keyboard and touchpad, so any keypresses, touches, or clicks do not register. This means the touchscreen is the sole means of input.



You can also fold the lower part of the Chromebook under the screen, as shown here, and use the Chromebook like a thick tablet. Holding the Chromebook in this configuration, with your fingers resting on the keys on the underside, can feel strange at first, but most people get used to it fairly quickly.

Other Types of Chrome OS Devices

While most Chrome OS devices are Chromebooks, some Chrome OS devices use these two other form factors:

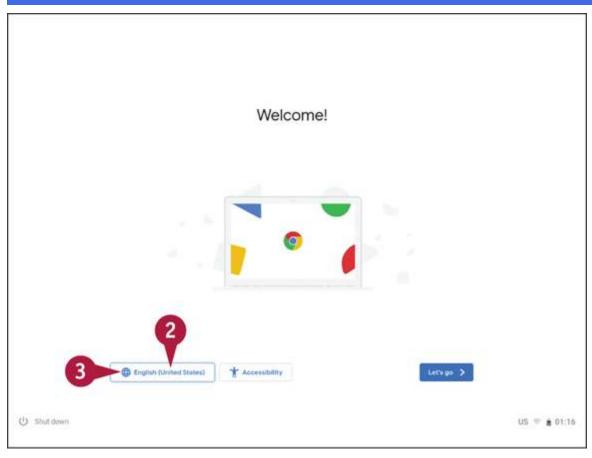
- **Chromebox.** A Chromebox is a free-standing Chrome OS computer to which you connect an external keyboard, mouse, monitor, speakers or headphones, microphone, and other accessories.
- Chrome tablets. A Chrome tablet is a tablet computer that runs Chrome OS. The touchscreen is the primary means of input, but you can also connect an external keyboard and mouse, if necessary. Examples of Chrome tablets include Google's Pixel Slate tablet.

Set Up Your Chromebook

The first time you power on your Chromebook, Chrome OS automatically walks you through a routine for setting up the Chromebook and signing in with your Google Account.

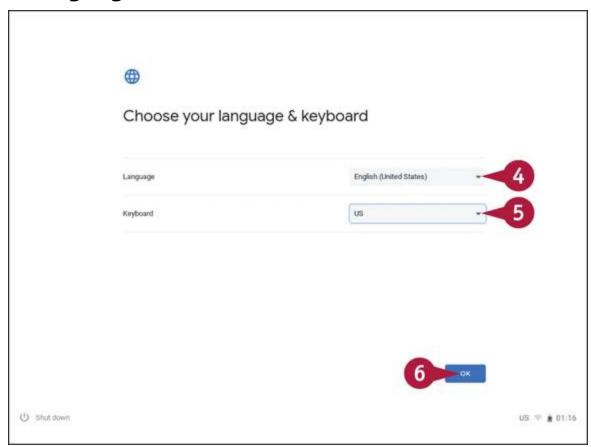
During setup, you can change the language in which Chrome OS displays the user interface. You can change the keyboard layout, if needed. You can also configure accessibility options for use during setup and thereafter. For example, you can enable ChromeVox spoken feedback, display the large mouse cursor for easier visibility, or make the screen magnifier available. See Chapter 3, "Configuring Accessibility Settings," for in-depth coverage of the accessibility features.

Set Up Your Chromebook



- Press Power.
 The Welcome screen appears.
- Verify that the Language button shows the language you want to use, such as English (United States). If so, and you want to use the default keyboard layout for that language, go to step 14.
- To change the language or the keyboard layout, click Language (

).



The Language & Keyboard screen appears.

- To change the language, click Language (-), and then click the appropriate language.
- To change the keyboard layout, click Keyboard (~), and then click the appropriate keyboard layout.