Carpenter



A Story About the Greatest Success Strategies of All

JON GORDON

Bestselling author of The Energy Bus

Foreword by Ken Blanchard

Coauthor of The One-Minute Manager®

Contents

<u>Foreword</u>
<u>Acknowledgments</u>
<u>Chapter 1: Collapse</u>
<u>Chapter 2: Rest</u>
<u>Chapter 3: The Carpenter</u>
<u>Chapter 4: Stressed</u>
<u>Chapter 5: Busy</u>
<u>Chapter 6: Design Your Masterpiece</u>
<u>Chapter 7: Be a Craftsman</u>
<u>Chapter 8: You Will Know</u>
<u>Chapter 9: Everybody Loves the Carpenter</u>
<u>Chapter 10: Believe</u>
Chapter 11: Talk to Yourself instead of Listening to
<u>Yourself</u>
<u>Chapter 12: Sarah</u>
<u>Chapter 13: Chaos</u>
<u>Chapter 14: The Greatest Success Strategy of All</u>
<u>Chapter 15: Love Is a Commitment</u>
<u>Chapter 16: People > Furniture</u>
Chapter 17: The Second Greatest Success Strategy of Al
<u>Chapter 18: The Sandwich</u>
<u>Chapter 19: The Third Greatest Success Strategy of All</u>
<u>Chapter 20: Love, Serve, Care</u>
<u>Chapter 21: Value</u>
<u>Chapter 22: The Heart of Success</u>
Chapter 23: Failing

Chapter 24: Success Takes Time

Chapter 25: The Gift of Failure

Chapter 26: Unfinished Work

Chapter 27: Courage

Chapter 28: A Glimmer of Hope

Chapter 29: Be the Mission

Chapter 30: All for One

Chapter 31: Progress

Chapter 32: Everything Is Spiritual

Chapter 33: Creating the Impossible

Chapter 34: Build

Chapter 35: Success Is Meant to Be Shared

Tools for Success

Bring the Greatest Success Strategies to Your Team and

Organization

Other Books by Jon Gordon

End User License Agreement

The Carpenter



A Story About the Greatest Success Strategies of All

JON GORDON

WILEY

Cover image: © iStockphoto/sorendis (background); ©

iStockphoto/blackwaterimages (toolbox)

Cover design: Michael J. Freeland

Copyright © 2014 by Jon Gordon. All rights reserved.

Published by John Wiley & Sons, Inc., Hoboken, New Jersey.

Published simultaneously in Canada.

Note: "Social Connect" is a fictitious company.

No part of this publication may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, scanning, or otherwise, except as permitted under Section 107 or 108 of the 1976 United States Copyright Act, without either the prior written permission of the Publisher, or authorization through payment of the appropriate per-copy fee to the Copyright Clearance Center, 222 Rosewood Drive, Danvers, MA 01923, (978) 750-8400, fax (978) 646-8600, or on the web at www.copyright.com. Requests to the Publisher for permission should be addressed to the Permissions Department, John Wiley & Sons, Inc., 111 River Street, Hoboken, NJ 07030, (201) 748-6011, fax (201) 748-6008, or online at www.wiley.com/go/permissions.

Limit of Liability/Disclaimer of Warranty: While the publisher and author have used their best efforts in preparing this book, they make no representations or warranties with respect to the accuracy or completeness of the contents of this book and specifically disclaim any implied warranties of merchantability or fitness for a particular purpose. No warranty may be created or extended by sales representatives or written sales materials. The advice and strategies contained herein may not be suitable for your situation. You should consult with a professional where appropriate. Neither the publisher nor the author shall be liable for damages arising herefrom.

For general information about our other products and services, please contact our Customer Care Department within the United States at (800) 762-2974, outside the United States at (317) 572-3993 or fax (317) 572-4002.

Wiley publishes in a variety of print and electronic formats and by print-on-demand. Some material included with standard print versions of this book may not be included in e-books or in print-on-demand. If this book refers to media such as a CD or DVD that is not included in the version you purchased, you may download this material at http://booksupport.wiley.com. For more information about Wiley products, visit www.wiley.com.

ISBN 978-0-470-88854-4 (cloth); ISBN 978-1-118-91525-7 (ebk); ISBN 978-1-118-91526-4 (ebk)

For Kathryn, who stood right beside me as we built a life, a family, and a mission together.

Foreword

In my sessions with managers around the world, I often begin by asking, "How many of you think you are leaders? Please raise your hands if you do." I'm always amazed that less than 20 percent raise their hands. Why is it that these managers—whose jobs are defined by leading others—do not think they are leaders?

The answer is that most people, managers included, believe leadership is defined by the title and position they hold. The managers who don't raise their hands believe they don't have titles that are fancy enough or positions that are high enough to call themselves leaders.

These managers probably didn't have a father like mine. A highly decorated admiral of the Navy, my dad taught me priceless lessons about leadership. I'll never forget when I was elected president of my seventh-grade class. When I came home from school all pumped up and proud, Dad said, "Congratulations, Ken. But now that you are president, don't ever use your position. Great leaders are great because people trust and respect them, not because they have power."

That's the message of Jon Gordon's wonderful new book, *The Carpenter*. I encourage you to think of the main character as a mentor. He will teach you that any human being who loves, serves, and cares is a leader.

If you're a businessperson, shift your focus from "winning"—whatever that means to you—to using your business to love, serve, and build up others. If you do this, you will succeed and your business will grow in ways you never imagined.

You'll also learn that to achieve genuine success, you must help others. Your first job in life is not to judge and evaluate people, but to help them succeed in whatever they're doing. In other words, success is meant to be shared.

I am excited that you have decided to read this book. *The Carpenter* can change your life for the better. And you, in turn, can change the lives of the people around you—who in turn can change the lives of those they touch. And just maybe, one person at a time, we can change the world.

—Ken Blanchard, coauthor of *The One Minute Manager®* and *Leading at a Higher Level*

Acknowledgments

I want to acknowledge Walter Isaacson, the author of *Steve Jobs*, who inspired the story the carpenter tells about his father being unwilling to use cheap wood for the back of the cabinet. Steve Jobs' father taught him the same lesson and I was inspired to adapt this story to my own book.

Thank you to Erwin McManus, whose talk on being a little crazy in order to be a success inspired what I wrote on this topic.

Thank you to Joey Green, author of *The Road to Success Is* paved with Failure, for the examples of famous failures that I shared in this book.

Thank you to Frank Gambuzza for telling me his secret to why his hair salon is so successful.

Thank you to my publisher, Matt Holt; my editor, Shannon Vargo; and the rest of the team at Wiley for believing in this book and sharing it with the world.

Thank you to my wife, Kathryn, for reading the manuscript and making great suggestions and changes as always.

Thank you to my friends Dan Britton and Joshua Medcalf for reading the book and sharing insights and suggestions to make it better.

Thank you to my team, including Daniel Decker, Brooke Trabert, and Anne Carlson, for all your support and for making it possible for me to do what I do best.

Thank you to all the craftsmen and craftswomen who approach life and work as artists.

Thank you to all those who love, serve, and care, and become the mission.

Most of all I thank God for the Carpenter who saved me in 2006 and transformed my life, heart, and soul forever.

Chapter 1 Collapse

The last thing Michael remembered before waking up in the hospital was running through the city streets and thinking about ways to build his company. Now he was lying on his back with wires and machines connected to his body as his wife, Sarah, sat by his side and a nurse stood over him.

"What am I doing here?" he asked groggily. "Did I get hit by a car or something?"

"You passed out on your run," answered Sarah, who was crying and shaking. In all the years she had known him, she couldn't recall him having more than a cold, never mind being in the hospital.

"How? Why?" he asked.

"That's what the doctor is trying to figure out right now. He's reviewing your tests and should be in shortly," the nurse said.

"I hope I'm okay," Michael said as he looked around the room and then at Sarah. She tried to smile and be reassuring but she couldn't. She was scared and expecting bad news.

Michael lifted his arm and felt a bandage and lump on his head. "How did I get here?"

"The ambulance brought you. Your head hit the ground pretty hard. The EMTs told us that a man saw you collapse and helped you. He used his shirt to stop the bleeding and called 911. He just might have saved your life."

"Who was it?"

"They didn't get his name. He just gave them that card sitting on your table."

Sarah picked up the card and showed it to Michael. It was a simple plain white card with only the word *Carpenter* and a phone number in black, bold ink.

"Not much of a marketer," Michael said, coming to his senses and regaining his usual humor.

Sarah's nervousness turned to laughter as she shook her head. Even while in the hospital he was thinking about business. She was thankful, at least, that he was feeling more normal.

In that moment the doctor walked in and stood over Michael's bed. "Well, the good news is that you didn't have a heart attack like I had feared," he said as he shook Michael's hand.

"Heart attack!" Michael exclaimed. "I'm too young to have a heart attack!"

"Not necessarily," the doctor countered. "In fact, your body is warning you that you better slow down and manage your stress or you'll experience the real thing before too long. Have you been under a lot of stress lately?"

Michael and Sarah looked at each other. "We own a business," Sarah said. "We've been building it together, and with two kids, it's been a whirlwind."

"Well I advise you to slow down," the doctor said as he made eye contact with Michael. "No business or success is worth your health and life. I want you to rest for a few weeks before heading back to work. It will do your heart and your head some good. You have a minor concussion as well. Nothing major or serious but we want your head to heal, too."