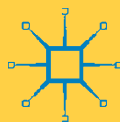


Languages *after* Brexit

*How the UK Speaks
to the World*

editor

MICHAEL
KELLY



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How the UK Speaks to the World

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For Jo

Preface

The UK has always needed people who speak other languages and understand other countries. Now that negotiations to leave the EU have begun, we have more need than ever of such people. Without them, our country will struggle to renegotiate its cultural and commercial relationships with the rest of Europe, and will struggle to build new relationships with other international partners.

Initially, the result of the referendum vote encouraged a spate of public hostility towards languages other than English. If sustained, this would make it more difficult to develop our country's capacity to engage with the wider world, just when we have greatest need. More recently, evidence has emerged that the prospect of Brexit has prompted larger numbers of people to start learning other languages, whether through formal classes or through informal routes. If this continues, it could help to close the gap between our language needs and our capability.

The essays that follow aim to spell out what language capability the UK is likely to need in the new climate, how well prepared we are and what we can do to be better prepared. There is no area of social life where languages have no impact, and we look at a selection of areas where language needs are a prominent issue. Language capability can take many forms and we focus on the main ways in which language support is provided across the UK. The discussion is designed to respond to the particular circumstances of the UK in the period of uncertainty opened by

the referendum. This does not mean that all of the language issues are unique to the UK. On the contrary, we share many of them with other English-speaking countries, with other European countries and with other countries around the world. That could be the basis of another book.

Brexit is a loosely defined and contested concept, but the title ‘Languages after Brexit’ recognises that the result of the referendum marked a significant change in our country’s position in Europe and in the wider world. Consequently, it has brought our relationship with other languages into sharper perspective. Contributors have emphasised the impact of Brexit in its most general sense rather than focus on the situation at a given moment, but our texts undoubtedly reflect the state of affairs at the time of writing or revising. The chapters of this book were all completed by the middle of June 2017 and do not reflect political changes since then. There have been many twists and turns over the past year. No doubt there will be many more to come.

The idea for this book came from a short piece I wrote for the *French Studies Bulletin* in autumn 2016, asking ‘What Does the Brexit Vote Mean for Us?’ Judith Allan at Palgrave Macmillan suggested that it would be timely to publish a book on the impact of Brexit on languages while the negotiation process was under way. I jumped at the suggestion and proposed an edited book that would bring together specialists in different areas of language and language policy. I was sure they would rapidly be able to distil their knowledge in a form that would be clear and succinct, presenting the current state of play, and looking forward while learning the lessons of the past. They responded with enthusiasm to the challenge.

Part I provides views on the UK’s situation in a multilingual world. It looks at why many people are resistant to other languages, and why the international role of English brings definite benefits but also the drawbacks of being dependent on the goodwill of others. Part II asks what the UK needs in languages. It explores the needs of the economy, business, science and social services, such as the legal system or support for refugees. And it looks at the potential benefits of working in several languages, both for social development and individual mental development.

Part III assesses where the UK currently stands in language capacity. It pays particular attention to language education in the four home nations, with a particular focus on schools. It looks at what is provided in higher education, in community-based learning and in informal learning. It also examines the UK's capacity in translators, interpreters and language teachers. Part IV draws together recommendations for steps that need to be taken to improve our capability in languages and help our country to thrive in the new international environment. It suggests public initiatives, potential actions by government and a long-term strategy for the UK. The recommendations are outlined in summary form in the [Appendix](#).

I am grateful for the enthusiasm of so many friends and colleagues who encouraged me to work on this book, for the support of the editorial team at Palgrave Macmillan and for the helpful comments of the anonymous reviewers. I am grateful to the 25 contributors, who have worked to tight deadlines, bringing together a huge amount of knowledge and fresh insights about this complex area. I am particularly grateful to my wife, Jo Doyle, whose love and support has been a *sine qua non* throughout.

Southampton, UK

Michael Kelly

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Philip Harding-Esch studied French and Linguistics at St John's College, Oxford and is also a qualified translator. From 2000 to 2011, he worked for CILT, the National Centre for Languages, supporting the national primary and secondary programmes. Since then he has worked freelance on language and education projects including script and language consultancy for television and online media work, school outreach for education initiatives in the UK, and abroad for national and international institutions, and contributing to research projects looking at issues of multilingualism including urban languages, storytelling in language learning and online hate speech. He has been a supporter of Speak to the Future, the national campaign for languages, and provides the Secretariat for the All-Party Parliamentary Group on Modern Languages on behalf of the British Council.

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1

Introduction

Baroness Jean Coussins and Philip Harding-Esch

The trouble with languages is that too many Brits seem to think English will do. Since the referendum on EU membership, there have even been media reports of school students sighing with relief that they don't need to bother with their French lessons any more because they won't need it in future. What a contradictory world these young people live in: on the one hand retreating into a post-Brexit 'little island' mindset, and on the other, being in instant contact every second of the day via their smart digital devices with anyone and everyone in the world.

Someone needs to tell them that there are more blogs in Japanese than English; that Arabic is the fastest-growing language across all social media platforms; that the proportion of web content in English is diminishing, while the share of Mandarin is rapidly expanding; that French and German top the list of UK employers' language skill-set wish list; and that only 6% of the world's population are native English speakers, with 75% speaking no English at all.

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There is no doubt that speaking English is vital for success in the twenty-first century, whether in business, diplomacy, cultural understanding or research. But speaking *only* English is a huge disadvantage. This doesn't just apply to an internationally mobile elite: a survey in 2011 showed that in the UK, 27% of clerical and admin vacancies went unfilled because of a lack of language skills (UK Commission for Employment and Skills' (UKCES) Employer Skills Survey 2011. Available at: <https://www.gov.uk/government/publications/ukces-employer-skills-survey-2011>). Post-Brexit, the UK needs to up its game in language skills more than ever, if we are to fulfil the government's ambition of becoming a leader in global free trade and a key player on the international stage.

Politically, though, the trouble with languages is that they belong everywhere a bit, but nowhere holistically or strategically. The Department for Education deals with schools, Further Education and Higher Education; the Foreign and Commonwealth Office (FCO) handles diplomacy and our role in international institutions such as the United Nations; the Treasury is concerned with export growth; the Ministry of Justice and the Department of Health supply public service interpreters; and the Ministry of Defence teaches the armed forces the languages they'll need to be effective on the ground when deployed. The list goes on: the Home Office, and the Departments for Business, Energy and Industrial Strategy, International Trade, International Development and others all have a key interest in languages, whether they realise it or not—and that's before we even get to the new Department for Exiting the European Union. What we see is an approach to language skills and needs that is piecemeal, short-term and self-defeating. Taking what appears to be the easy way out by employing native speakers or turning to instant online translation services simply masks the problem, possibly compounds it, but certainly doesn't solve it.

Brexit presents a new opportunity to get languages right in the UK. By doing so, the Brexit process itself will be easier and post-Brexit Britain will be more successful. If the government can grasp the significance of the language issues highlighted in this book, the UK could take some vital steps towards setting itself up for a confident long-term future well beyond Brexit as a diplomatic and commercial player in the world, and especially in the interests of the future life chances and employability of the next generation. There are four essential language-specific objectives

for the government to take on board as part of our Brexit negotiations. These were published in October 2016 by the All-Party Parliamentary Group on Modern Languages. They are introduced below and will be discussed in more detail in later chapters.

First, the government should guarantee the residency status of non-UK EU nationals already living in the UK *and* agree favourable terms for the future recruitment of EU citizens who are needed in jobs for which British nationals can't compete because they don't have the language skills. The second part of this objective should in theory be needed only for the medium term until we have achieved other goals to improve our own supply pipeline of language skills through longer-term educational measures (see below).

In answer to parliamentary questions asked in November 2016, the government said that it did want to protect the status of EU nationals already living and working in the UK, but only if British citizens' rights in other EU member states were protected in return.¹ As far as future migration arrangements were concerned, the government's only answer was that 'various options' were being considered.

This is a good example of how language-related issues are all interconnected and why the government must take a holistic and strategic approach, rather than deal with Brexit department by department. The reason residency status and the future access to employment of EU nationals is so important for languages is that without these people, the teaching of modern foreign languages (MFL) in our schools will collapse. An estimated 35% of MFL teachers and 85% of modern language assistants in our schools are non-UK EU nationals. The UK does not currently produce anything like enough modern language graduates to fill the teacher shortage already predicted, never mind if we make it hard for EU nationals to stay or be recruited. So the Home Office needs to be talking to the Department for Education about this aspect of Brexit.

The interconnectedness goes beyond education. Around one-third of the public service interpreters working in our courts, police stations and the NHS are also non-UK EU nationals. Without them, large numbers of people would have justice or healthcare delayed or denied in what is already a stretched system. So the Home Office also needs to be talking to the Ministry of Justice and the Department of Health.

The second language-specific objective for the Brexit negotiators should be to ensure that the UK retains access to and participation in the EU's Erasmus+ programme, which funds study and work experience abroad. In principle, this one should be a no-brainer. There is precedent for non-EU participation, as both Norway and Switzerland are in Erasmus+. It is also clearly an issue of self-interest. We know that employers favour graduates (in all subjects, not just linguists) who have spent a year abroad and acquired language and intercultural skills. A 2014 study showed that Erasmus+ students had an unemployment rate 23% lower than that of non-mobile students. Without Erasmus+, UK graduates would therefore be disadvantaged in a global labour market. Erasmus+ also plays a crucial role in the supply chain of language recruits to teaching and research in schools and universities. If the government stands any chance of achieving its English Baccalaureate (EBacc) target of 90% of school leavers achieving A–C grade in a modern foreign language by 2020, then we need as many MFL teachers coming through the system as possible.

The viability of modern language degrees at UK universities is already very fragile: over 50 universities have scrapped some or all of their modern language degree courses since 2000, because of a sustained drop in applications. Prospective students, even if they have done one or more languages at A level, don't necessarily relish the increased debt they will accumulate if they undertake a four-year course. Before the referendum, there were already concerns that the present funding arrangements, which limit the cost to students of their Erasmus+ year abroad to 15% of the usual tuition fee, could come to an end. Now, the prospect of the UK coming out of Erasmus+ is already having an impact on undergraduate recruitment. Anecdotal evidence is emerging of university departments having to work hard to convince the worried parents of prospective students that the year abroad will still be an affordable proposition by the time students matriculating in 2017 reach their third year. The year abroad is the jewel in the crown of a good modern languages degree and the government should do all it can to help students and universities continue to fund it and preserve it as an essential part of the value and quality of the course.

The third objective is very specific. The government should give a firm commitment to legislate to replicate the rights enshrined in the 2010 European Directive on the Right to Interpretation and Translation in Criminal Proceedings. Natural justice and the human rights of defendants

and witnesses will suffer if good-quality interpreting services are not guaranteed as of right. The UK's record of compliance with this Directive is not flawless, so it would be risky to leave the provision of court and police interpreters to the policy of individual courts and constabularies, rather than at least having common standards and objectives as set out in legislation, especially regarding the need for quality.

The final language-specific objective is the most challenging, complex and long-term. It is the need for a comprehensive strategic plan, consisting of specific actions to ensure that the UK produces sufficient linguists to meet its future requirements post-Brexit as a leader in global free trade and on the international stage. This plan was already needed before, and irrespective of, the EU referendum, of course. But now we know that in some shape or form the UK has a future outside the EU, the need for a languages strategy is all the more acute. Trade negotiations and other key functions currently carried out by the EU will require UK officials with language skills in the future. Research shows that our language skills deficit is already currently estimated to cost 3.5% of GDP and that the UK is already overdependent on Anglophone export markets. Brexit should be seized on as the catalyst to turn this around (The Costs to the UK of Language Deficiencies as a Barrier to UK Engagement in Exporting: A Report to UK Trade & Investment by James Foreman-Peck and Yi Wang, UKTI, 2014. Available at: <https://www.gov.uk/government/publications/the-costs-to-the-uk-of-language-deficiencies-as-a-barrier-to-ukengagement-in-exporting>).

Any languages strategy must be fully comprehensive, covering not only all ages and stages of education, from primary school to postgraduate research and including apprenticeships, but also business and the civil service. Who knows what linguistic resources we may already have at our disposal, if only we thought it important enough to find out: oddly, the government remains persistently averse to conducting any sort of languages audit across the civil service. Businesses, particularly small and medium-sized enterprises (SMEs), at least seem to appreciate what they're missing. Eighty-three per cent of SMEs operate only in English, yet over half of them say that language skills would help expand business opportunities and build export growth. Unfortunately, the government's support for exporters in terms of language and culture still does not seem adequate. It appears that the new contracts between the regions and the

Department for International Trade (formerly UKTI) have done away with the previously available one-to-one advice on language and culture.

In answer to a parliamentary question asked in November 2016, the government said it recognised the importance of language skills to the export success of our country, and pointed to its new GREAT website, and the country guides available on it, written for exporters.² However, the page on ‘[Face to face communication](#)’ fails to mention language at all, and the advice on researching the market mentions ‘language barriers’ without any guidance on what these might be and how to overcome them. Even the ‘more detailed guides’ for China, France, Germany, India and the USA make scant reference to language skills, simply advising exporters to get a local agent if they are not fluent themselves. The British Academy’s *Lost for Words* report underlines the need for a cross-government strategy, concluding that the UK will be unable to meet its security, defence and diplomacy requirements without one.³ Cambridge University’s *Value of Languages* report further develops this in some detail, with several compelling case studies from a range of sectors.⁴

If an audit of the civil service would be useful in finding out what language resources we may already have, then how much more helpful for the future would it also be to take advantage of the fact that over 1 million school pupils in the UK are bilingual? Too often, these children are seen as an educational problem rather than an educational asset. We know that to realise the potential for the UK to be more successful in world trade we will need a wider range of languages than just the traditional Western European ones taught in our schools, yet we’ve had to fight hard to keep GCSE and A levels in a number of lesser-taught languages. Children who speak languages like Arabic, Korean, Turkish, Farsi and others at home should have their linguistic skills recognised, nurtured and accredited, and be shown how much more employable they will be as a result, whether in business, diplomacy or education.

We should nevertheless cite existing, homegrown examples of good practice. Scotland’s 1+2 (or Mother Tongue Plus Two) policy and Wales’s 2+1 (or Bilingual + 1) policy are ambitious, and well thought-out, systems to ensure children have a real opportunity to learn not one but two languages other than English, and include serious plans for the provision of Gaelic and Welsh teaching. It is particularly pleasing to see Wales’s new ‘Global Futures’ MFL strategy for schools being so innovative and

ambitious, after years of underperforming (even by UK standards!). The Department for Education's £10m Mandarin Excellence Programme, which is being delivered by the Institute of Education Confucius Institute for Schools in partnership with the British Council, is more proof that we are capable of implementing new MFL strategies in secondary education when we put our minds to it.

University College London (UCL) shows us that it is perfectly possible to have a modern languages entry requirement for university matriculation. Its policy has been a huge success: those students who have to study a modern language after matriculation in order to meet the requirement have been feeding back that they find these skills to be applicable, and the courses to be enjoyable; and the number of students taking a modern language as part of their degree has increased fourfold since 2000. And even within the civil service, solutions are already there if you look for them.

It was encouraging to see assurances recently from Lord Howe, the Minister of State for Defence, that the FCO is now 'actively working to improve the teaching of Arabic dialects and the scope for including immersion training as part of our in-country training for Arabic students', and to see that the FCO's annual budget for essential language training has been increased by nearly 12% in the last two years. It is also good to see the government recognising that 'the importance of effective local language capability ... whether it be a humanitarian crisis or a military operation, the ability to communicate with local partners is vital to any response'.

The Ministry of Defence boasts extensive collaboration with allied partners and its programme of exchanges with those partners is to be applauded, with participants, once qualified, being seen as a 'defence resource' for that language, to be reused in future. It also ensures its language training conforms to NATO Standardisation Agreement 6001 for language proficiency. Liaison with local partners includes work with the UN, the Red Cross and the Red Crescent Societies. The FCO Language Centre is now able to provide training in fully 86 different languages, and the Defence Centre for Language and Culture has the capacity for 40 languages. Most significantly, the armed forces now require language skills for promotion and are conducting personnel audits of 'latent language skills'. Could this approach not be implemented more widely across the civil service?

The challenge of Brexit has provided the opportunity to demonstrate the *urgency* of rebuilding (building?) the UK's capacity in languages. It is also urgent that the government realise that this cannot wait until after the UK leaves the EU, but is an important aspect of the exit process itself, as well as a keystone of future success. Neither is it an issue solely important in its own right; on the contrary, language skills and a serious commitment to improve them will affect the degree to which we can succeed and influence others across the board. In other words, languages are central and instrumental, not an optional extra or afterthought. This must be reflected in the way government organises and presents itself, right now, during the Brexit process, and beyond. The interconnectedness of language issues points to the need for a designated minister with responsibility for cross-government languages strategy, with the authority, research back-up and vision to connect the dots between the various departments and between departments and external bodies and agencies. The Treasury should realise that it is as much in its interests to see increased take-up of MFL at GCSE and A level as it is for the Department for Education.

The trouble with languages is it's easy to agree how important they are, but even easier to do nothing about it. Take, for example, the contradictory policies at play in the education system. Modern foreign languages are now part of the EBacc GCSE performance measure (achieving grade A–C in five core subjects including an MFL), but are not part of the National Curriculum after the age of 14 (which a majority of schools can opt out of anyway); nor are they necessary for schools to achieve full marks under the Progress 8 assessment regime (which measures progress over time in eight subjects, not necessarily including MFL). Evidence from last year's GCSE results suggested that schools are using Progress 8 to opt out of the MFL EBacc requirement. Meanwhile, official guidelines for checks on host families appear to be putting an end to school exchanges, and budgetary pressures are driving the fall in the number of modern language assistants. Universities, bar UCL as mentioned above, won't insist on a modern language GCSE for matriculation because they are too worried about compromising their 'widening access' efforts. Employers say better language skills in the workforce would be good for business, but very few invest in language training for their staff. (Note to Chancellor of the Exchequer: perhaps more would if there were a tax